

Date:

Customer Satisfaction Survey

We at Reef Real Estate Finance Co. want to thank you for giving us the opportunity to serve you, please help us serve you better by taking a couple of minutes of your valuable time to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectation.

Name

CPR

Gender

Age

Mobile Number

Email Address

1) Based on your recent experience with Reef, how would you rate your level of satisfaction with the way your complaint/request was handled?

Very Satisfied / Satisfied / Neutral / Dissatisfied / Very Dissatisfied

Comments Box

2) As a result of your experience with Reef, do you believe that our customer service representatives provide your services efficiently and in a timely manner?

Yes / No

Comments Box

3) How satisfied are you with the speed and quality of your last transaction with Reef?

Very Satisfied / Satisfied / Neutral / Dissatisfied / Very Dissatisfied

Comments Box

4) Will you recommend Reef to your friends and family?

Yes / No

Comments Box

5) Do you have any comments and/or suggestions?

Comments Box